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भारत संचार निगम लिमिटेड
(भारत सरकार का उद्यम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

अरविन्द वडनेरकर

निदेशक (एचआर)

ARVIND VADNERKAR

Director (HR)

BSNL Board

Dated: 12.02.2020

Post-VRS message to all employees

Dear Colleagues,

Heartfelt greetings to you! Firstly, the organization owes immense gratitude to all those employees who recently took VRS and parted with BSNL. Their years of commitment and unwavering support throughout their journey has been truly commendable. It has come to my notice that in some places retired employees are still coming to office/CSCs even after retirement without any expectations just to provide service to our esteemed customers. It's an amazing spirit! It is our commitment to them that the organization will strive to deliver a smooth and positive experience as they transition out and we certainly look forward to having them as our brand ambassadors.

For all the other employees who are still standing strong with us, I must say that the organization truly appreciates your perseverance and admires the maturity displayed by you in the light of this revival journey. BSNL is undergoing a complex transformation and will be re-inventing itself to achieve organizational goals. The organization will make every effort to accomplish the vision of becoming the leading telecom service provider in India and would also strive to leverage technology to provide innovative solutions to our wide customer base. To make this a success, the organization is already undergoing massive restructuring and will be outsourcing certain functions and processes to third-party vendors to maintain continuity and accelerate growth. The organization would also want to leverage your rich experience and expertise, and rely on you to redefine new ways of working that could increase efficiency.

The current phase requires us to be the flag bearer of BSNL's revival plan and to invest wholeheartedly towards building the BSNL of the future that we all can be proud of.

As we move ahead in this journey, please reach out your leadership who will support in driving the change efforts and sustaining momentum. I would sincerely urge you to reach out to them for queries pertaining to your function, role or any other area that you feel needs to be addressed. The organization is all geared up and is looking forward to the future ahead of us. Let us build it 'together'.

Let us collectively show the world, 'tough times do not last but tough people do'.

My Best Wishes!

Arvind Vadnerkar

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